



The CEO of DGI TRADING recognizes and accepts the responsibility to establish, effectively operate and maintain an Integrated Management System based on the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 and Compliance Obligations DGI TRADING have accepted to comply with.

The Scope of the Products and Services of DGI TRADING are:

SERVICING MINING HOUSES AND CONTRACTORS WITH OPERATIONS SPECIFIC - ASSETS, COMPONENTS, ANCILLARY MACHINES AND REFURBISHMENTS.

The Core Business Activities of DGI TRADING are:

SERVICING MINING HOUSES AND CONTRACTORS WITH OPERATIONS SPECIFIC - ASSETS, COMPONENTS, ANCILLARY MACHINES AND REFURBISHMENTS.

It is our policy to ensure that products and services are consistently provided in accordance with customers' specified requirements, regulatory standards and to meet timescales. In meeting these timescales we shall endeavor to ensure the quality of products and services provided by the company are not sacrificed for commercial reasons.

Aims

In order to give practical expression to our commitment and to measure our progress, we have the following aims:

Quality

- To provide exceptional client services resulting in increased repeat orders and client referrals
- Competitive price so that DGI TRADING is perceived as providing both real value and the highest quality services
- Conducting services in a personal and efficient way
- Consulting our employees and our clients, listening to what they say and acting on their suggestions, thereby preventing problems rather than by correcting them after identification by the client.

Safety & Health

- Prevent or minimize work-related injuries and health impairment of all interested or affected parties with continual improvement thereof
- Zero harm

Compliance

- Ensure compliance towards obligations to which the organization is liable, legal and requirements applicable to our scope shall form an integral part of our priorities

Environment

At DGI TRADING we believe that we are accountable for the environmental management of our activities.

We expect our SMT and that of our partners and subcontractors to provide effective leadership in environmental management whilst recognizing that environmental management is the responsibility of all who work with and for us.

In keeping with our DGI TRADING mission statement, we shall drive our environmental objectives with three key outcomes in mind;

Excellence

We seek to improve in all aspects of the operations we operate. This means to adhere to operational requirements and excel them.

Hence we shall:

- Adopt Client mines' environmental management programs and systems, and entrench them in our teams posted on site.
- Identify improvement opportunities and assist clients to implement and derive benefit.
- Recognise and respect people's culture and heritage.
- Demonstrate stewardship of land, water and biodiversity in which we operate.

Efficiency

We shall operate efficiently to minimise waste and economically use resources.

Hence we shall:

- Measure materials accurately and control usage.
- Seek opportunities to reduce material consumption for the same production outputs.
- Reduce pollution by progressively eliminating waste.

Reliability

We shall deliver consistently on targets and objectives by:

- Providing information, instructions, training and supervision that is reasonably necessary to ensure that our employees perform their duties with predictability.
- Continuously improving utilization performance through maintenance management.
- Conserve environmental resources
- Prevent or minimize adverse impacts to the environment arising from our operations
- Respect people's culture and heritage

Commitment

- Hold senior staff within each operation accountable for safety, occupational health and environmental issues
- Allocate adequate financial and human resources to ensure that these issues are dealt with in a manner that reflects their high corporate priority

Competence

- Ensure workforce competence and responsibility at all levels through selection, retention, education, training and awareness in all aspects of safety, health and the environment

Risk and Opportunity Management

- Identify, Assess and Prioritize hazards, risks and opportunities associated with all our processes and activities

Prevention and Control

- Prevent, minimize or control priority risks through planning, design, investment, management and workplace procedures
- Prepare and periodically test emergency response plans
- Where accidents or incidents do occur, take prompt corrective action, investigate root causes and take remedial action
- Actively seek to prevent recurrences and disseminate experiences learned

Performance

- Set appropriate goals, objectives, targets and performance indicators for all our operations
- Reviewing these goals, objectives, targets and performance indicators on a periodic basis
- Meet all applicable laws and regulations as a minimum
- Continually improve the management system and its performance

Evaluation

- Monitor, review and confirm the effectiveness of management and workplace performance against company standards, objectives, targets and applicable legal requirements. Key to this process is a system of appropriate audits and progress reports to senior management

Stakeholder Engagement

- Promote and maintain open and constructive dialogue and good working relationships with employees, sub-contractors, suppliers, clients and other affected and interested parties, to increase knowledge and enhance mutual understanding in matters of common concern

Continual Improvement

- Foster creativity and innovation in the management and performance of our company, and our approach to solving the challenges facing our company
- Support research and development into safety, health, environmental and quality issues
- Continual improvement of the Integrated Management System to enhance performance

(This policy shall be reviewed periodically to reflect our commitment to, and growing understanding of, the principles of sustainable development. This policy shall be made available to interested parties on request)